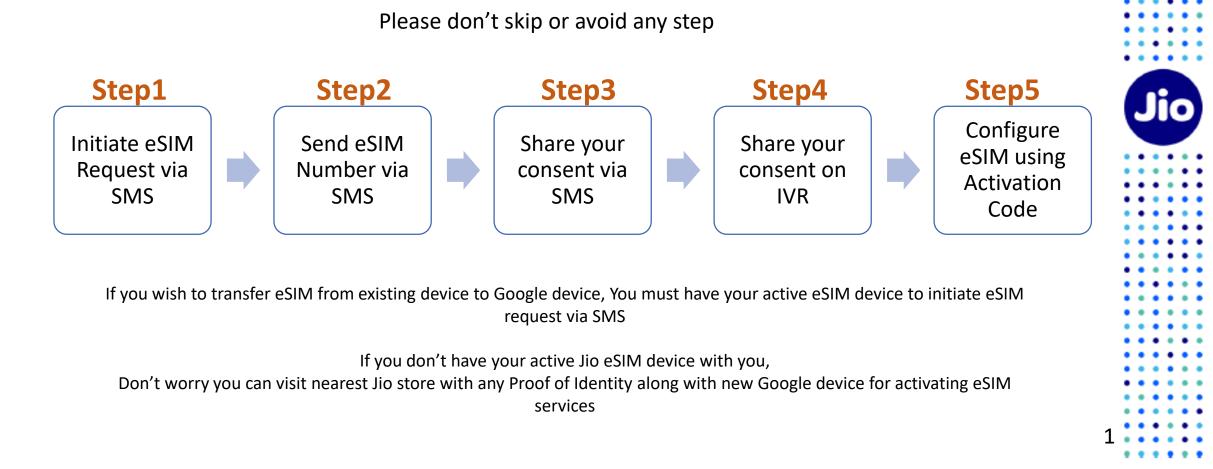
Convert your Physical SIM to eSIM or Transfer Jio eSIM from one device to Google device in 5 Easy Steps

Please Note : It is mandatory to complete all 5 steps to activate eSIM on your Google device



To start the eSIM process, Please ensure you have

1. An eSIM Compatible device &

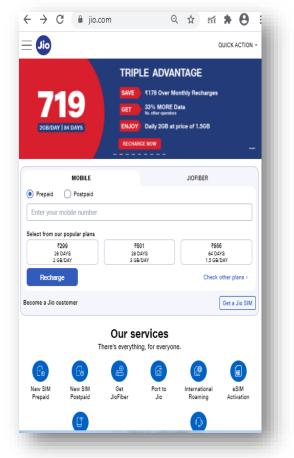
2. Your email id registered for your Jio number



To check whether your device is compatible with eSIM

2. Select Your Device

1. Go to https://www.jio.com/en-in/esim



make & model $\leftarrow \rightarrow C$ \triangleq jio.com/en-in/esim $\bigcirc \Rightarrow$ Here are the smart devices compatible with Jio eSIM Smartphones Smartwatches Smart Tablets Apple iPhone 13 Pro Max iPhone 13 Pro Max iPhone 13 Pro iPhone 13 iPhone 13 mini iPhone 12 Pro Max iPhone 12 Pro iPhone 12 iPhone 12 mini iPhone SE (2nd generation iPhone 11 Pro Max iPhone 11 Pro iPhone 11 iPhone XS Max iPhone XS iPhone XR 199 $\Box \& Q$

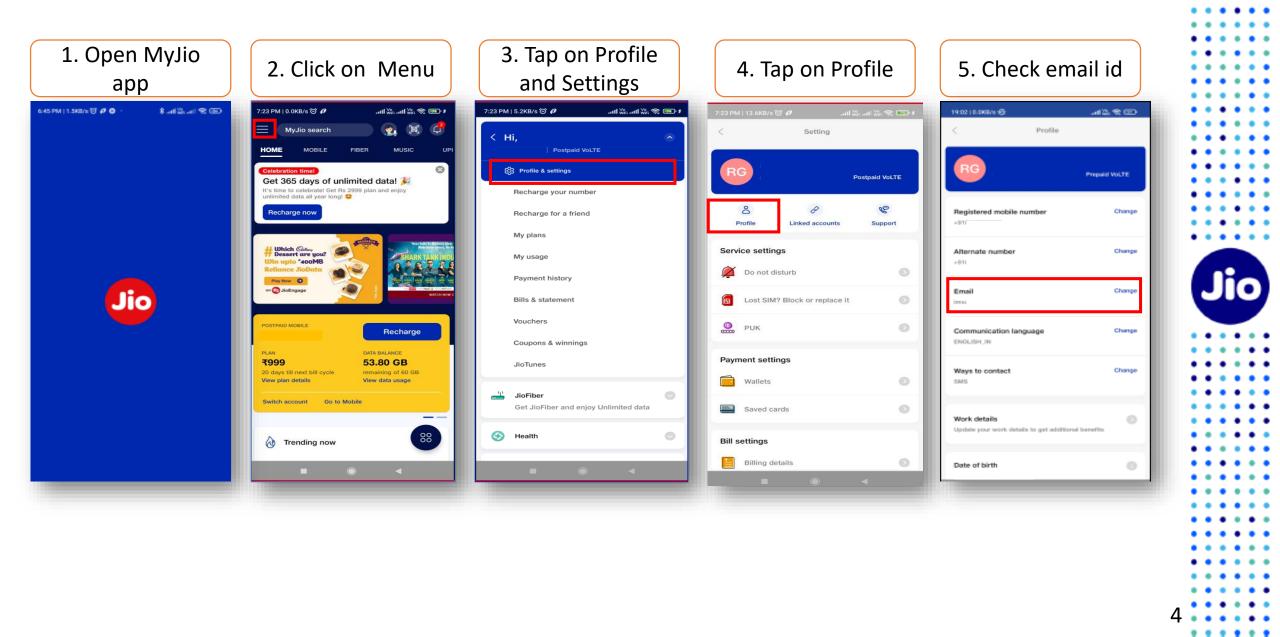
3. Refer the **Compatibility Status** २ ☆ ₥ 🛊 \varTheta ← → C 🔒 jio.com/en-in/esim Here are the smart devices compatible with Jio eSIM Smartphones Smartwatches Smart Tablets Apple iPhone 13 Pro Max Your device is compatible for Jio eSIM Unlock the benefits of Jio eSIM in a few quick and easy steps Get a new eSIM from Jio Store Convert SIM into eSIM via SMS As simple as sending a few text messages, literally!

<199 ⊡ % Q :

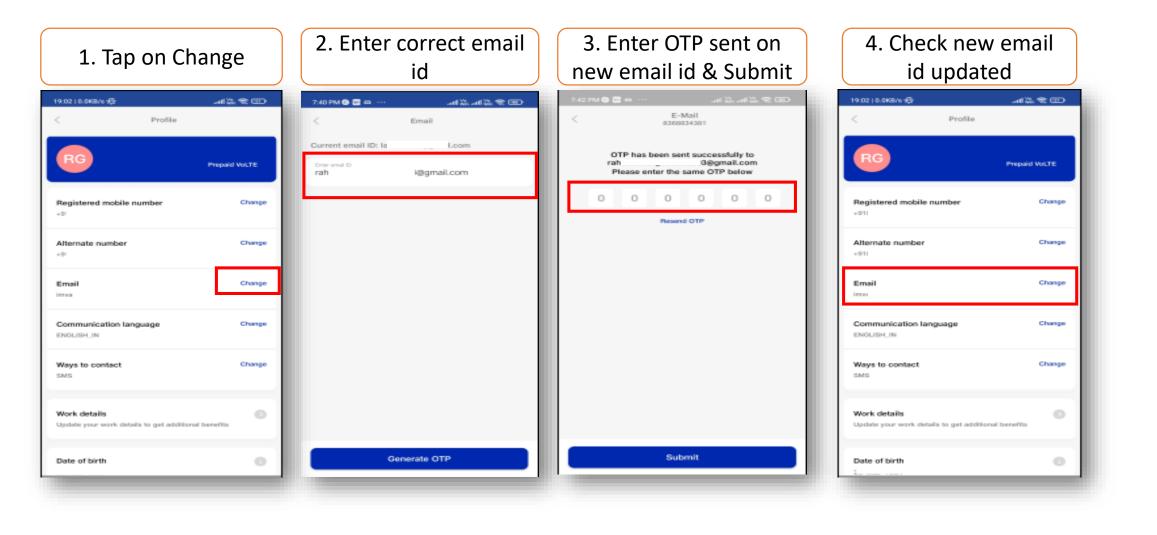
Now that you know, your device is compatible with Jio eSIM, lets move to the next step Please note if your device is not compatible, You can use physical Jio SIM

TOP

Lets check if your email id is registered for your Jio number



If email id is not registered or updated incorrectly





. . .

Lets proceed to the next step

To initiate the 1st step, you need to have the EID Number and IMEI number of the device on which you wish to activate your Jio eSIM

We suggest you to please write down the EID number and IMEI number as they are lengthy and need to be sent via SMS

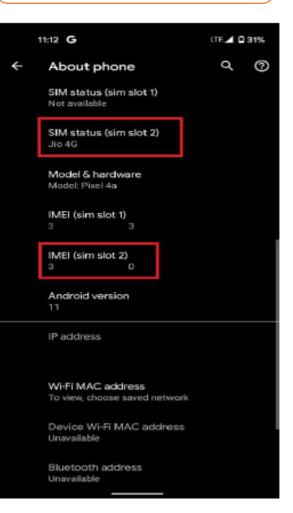


To find the EID number and IMEI number on your Google device

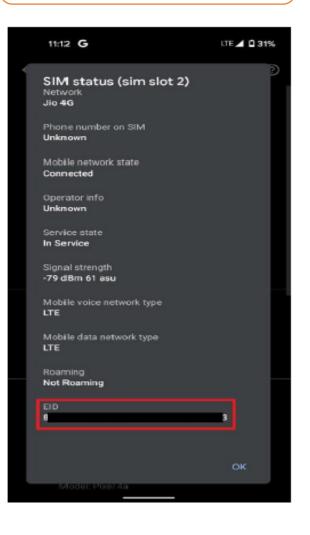
1. Go to Settings & Tap on About Phone

	11:11 G	LTE 🚄 🚨 31%
0	Storage 15% used - 109 GB free	
6	Privacy Permissions, account activity, per	sonal data
0	Location On - 4 apps have access to location	n
8	Security Play Protect, screen lock, fingerpri	int
	Accounts WhatsApp, Google, and Work acco	ount
	Accessibility Screen readers, display, interaction	n controls
30	Digital Wellbeing & parental co Screen time, app timers, bedtime	
G	Google Services & preferences	
0	System Languages, gestures, time, backu	р
8	About phone Pixel 4a	
0	Tips & support Help articles, phone & chat, gettin	g started

2. You will find 15 digit number in IMEI (Sim Slot2) field, Now tap on IMEI (Sim Slot2)



3. You will find 32 digit EID number in EID field, Please write down IMEI (Sim Slot2) & EID number



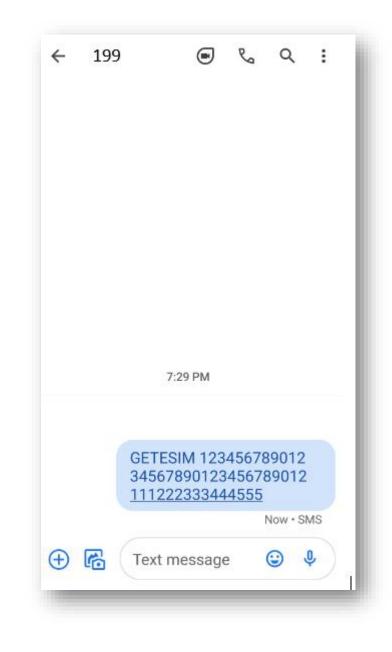
. . .

Now that you have the EID and IMEI number, lets begin with the eSIM activation

Please note, you have to complete all the steps to activate the eSIM on your device. Do not skip any step.

And ensure that your eSIM Google device is connected to the internet using Wi-Fi or Mobile Hotspot during this process.



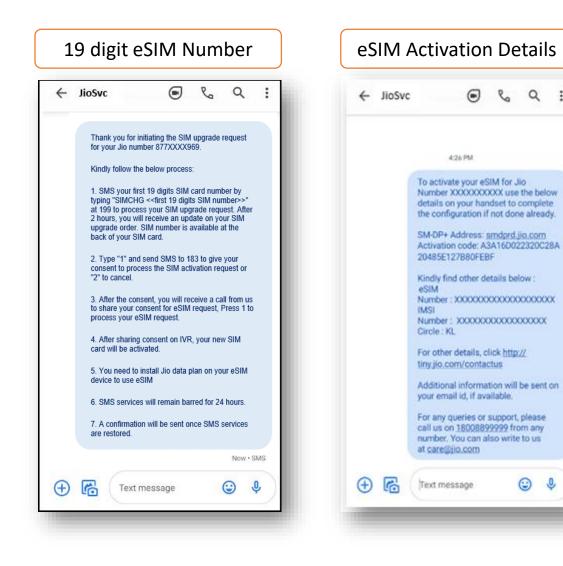


1. Open messages and compose a new SMS

2. Type GETESIM <space><32 Digit EID><space><15 Digit IMEI> and send to 199 from the Jio number you wish to upgrade to eSIM

If you get revert SMS asking to update your email id, please go ahead and update your email id in your account as suggested in the beginning of this document





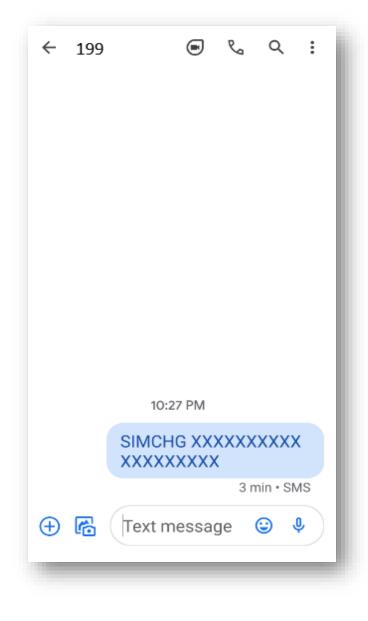
Q

٩

- On sending the correct EID and IMEI number to 199, In revert you will receive 19 digit virtual eSIM number & activation code details via SMS on your Jio number. Please note same details will also be sent on your registered email Id.

- If you get revert SMS or email asking to send correct EID and IMEI number, Please verify EID and IMEI sent by you and resend SMS.





1. Copy the 19 digit eSIM number from the SMS sent on your Jio number

2. Open messages and compose a new SMS

3. Type SIMCHG <space><paste or enter 19 digit eSIM Number> and send to 199

On sending the correct eSIM SMS, you will receive a confirmation SMS & email

If you get a SMS & email asking to send correct eSIM number, Please re-verify the eSIM number and resend the SMS to 199



Post sending 19 digit eSIM number, You will have to wait for 2 hours while we process your request

After 2 Hours, you will receive a SMS & email from us requesting your consent to process your eSIM request



← 183	9 🖷	9	۹ :	
			1	
		Now	• SMS	
+ 🖪	Text message	٢	, Ŷ	
_				

1. Open Messages and compose a new SMS

2. Type **1** and send to 183

3. On sending the consent SMS, a confirmation SMS & email will be sent to you

If you wish to cancel your eSIM request for any reason

Type 2 and send to 183



13

. . .

. . .

¢	JioSvc		6	Q	•
	Thank you for giving on your Jio Number & receive an automated +912235072222 on y minutes to share you request.	377XXX d call fro rour Jio	XXX969. m number \	You will within 10	
	Please note, in case on 183 after 8:45 PM the automated call af next attempt will be n	and you ter 10 m	u do not iinutes th	receive en the	
			ſ	Now • SI	vis
	Text me				1

1. Within 10 minutes of sending consent SMS, you will receive an IVR call from **+912235072222** on your Jio number asking for your consent to process eSIM request. Press 1 to share your consent on automated call.

2. After sharing consent on the IVR, a confirmation sms & email will be sent to you.

In case you have missed the IVR call or disconnected the same before you could share your consent, don't worry you will receive another call within 3 hours between 9am to 9pm.

In case you don't get the 1st IVR call within 10 minutes of sending the consent SMS, we suggest you check your missed call list as you may have not answered the call thinking it is a spam call or check if you have enabled spam blocking via your phones dialler or any 3rd party apps.

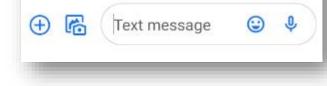
← JioSvc 💿 🗞

Q

:

Your new SIM card/ eSIM for Jio number XXXXXXXXX has been upgraded. Incoming and Outgoing SMS service for your Jio number is currently unavailable and it will be restored in next 24 hours as per Regulatory guidelines. A confirmation message will be sent on restoration of SMS service.

7 min



As soon as you receive this SMS, Your existing SIM will stop working and your phone will show 'No Network'





You are now just one step away from activating your new eSIM.

Please ensure that your Google device is connected to the internet using Wi-Fi or Mobile Hotspot during this process.

To complete the activation process, you need to configure eSIM profile using activation code on your Google device.

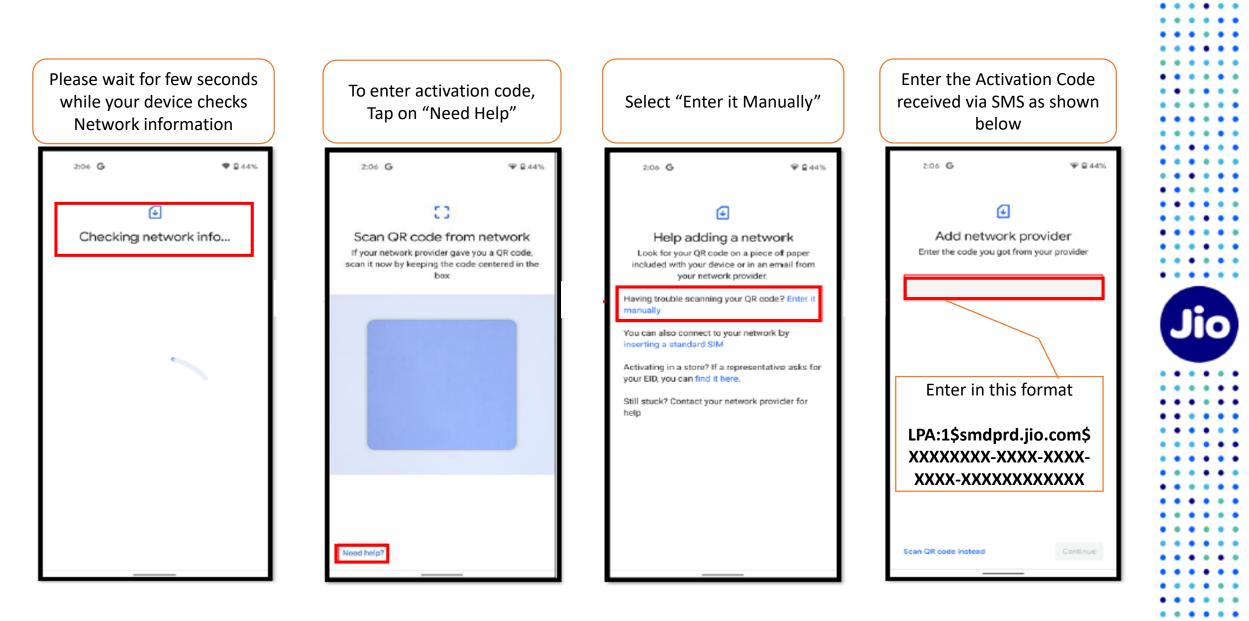


16

Tap on Download a SIM Go to Settings & Select Instead – Add a number using Select Mobile Network Tap on Next Network & Internet eSIM 2:05 G 2:05 G 44% 44% 2:05 G ♥ 월 44% 2:05 G ♥ 월 44% Q 0 Network & internet ÷ Θ all WI-FI Wi-Fi $\mathbf{\mathbf{\nabla}}$ Connected to MOCKAGON XXXXXXXX Connect to mobile network Download your SIM If you have a SIM card, insert it now Connect to your mobile network by downloading Bluetooth is off Mobile network the info that's usually on a SIM card. This Add a network replaces standard SIM cards and is just as safe. Network & internet Airplane mode ŝ Wi-Fi, mobile, data usage, and hotspot Hotspot & tethering ര Connected devices Off Bluetooth, Android Auto, driving mode, NFC Data Saver 0 Apps & notifications G Off Assistant, recent apps, default apps i! Ŧ Advanced ~ VPN, Private DNS Battery 44% - Should last until about 2:45 AM Display \odot Styles, wallpapers, screen timeout, font size Sound ⊅) Volume, vibration, Do Not Disturb Download a SIM instead? Open source licenses, Privacy policy and Terms of € Storage 13% used - 112 GB free ۳ Add a number using eSIM service Privacy **(** Cancel Next Permissions, account activity, personal data

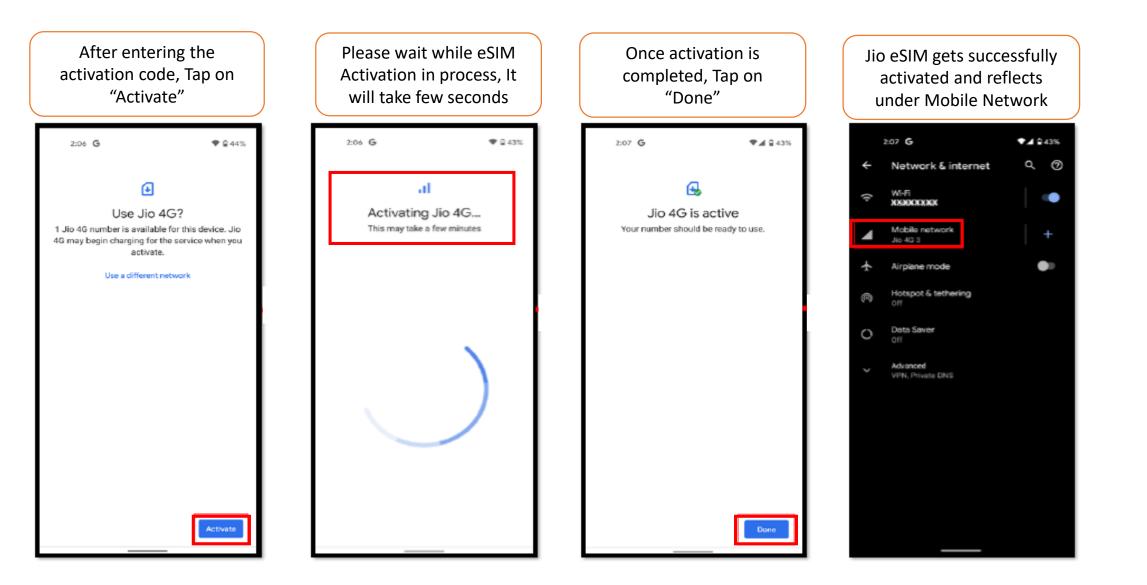
The images shown here are for illustrative purposes only and may change with updates to the device operating software

. . .



The images shown here are for illustrative purposes only and may change with updates to the device operating software

18



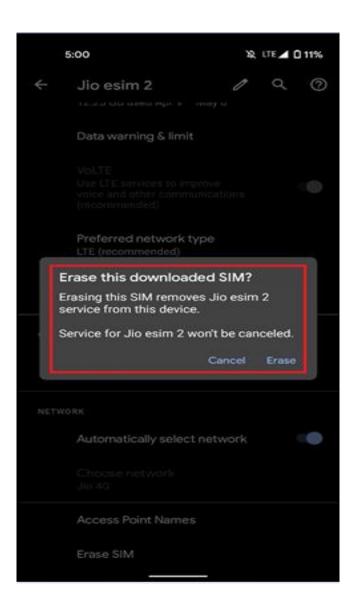
For any assistance with eSIM profile activation, Please call us on 199 from any Jio number or call 18008899999 from non Jio number.



Please Note:

As per regulatory guidelines SMS services on your Jio number will be not be available for 24 hours post eSIM upgrade





Important Information

Please don't click on "Erase SIM" option as this will permanently delete your eSIM profile and you will not able to use any Jio services.

If you have unknowingly clicked on Erase then please visit your nearest Jio Store with your Proof of Identity to place a new request for eSIM. Unfortunately, in this case it will not be possible to configure the new eSIM using the SMS process.





Thank You!

••••

•••

:::

. .

. .

.

• •

. . .

. .

22

Jio

. . .

. . • • • • • • • • • • • • • • • • • • . . ٠ • •

....

• •

.....